



Information Guide  
For the  
EEI SO/PD II (System  
Operator/Power  
Dispatcher)  
Test Battery

Test Number: 5209

Human Resources  
Talent Planning and Programs  
Southern California Edison  
An Edison International Company

REV120115

## **Introduction**

The **5209 EEI SO/PD II Test** is composed of four tests, designed and validated to aid in the selection of candidates for electrical utility system operator or power dispatching positions. This test was validated for positions including: System Operator, Substation Operator, Operator Trainee, Dispatcher Clerk, and Dispatcher Specialist.

### **Test Session**

It is important that you follow the directions of the Test Administrator exactly. If you have any questions about the testing session, be sure to ask the Test Administrator before the testing begins. During testing, you may **NOT** leave the room, talk, smoke, eat, or drink. Since some tests take several hours, you should consider these factors before the test begins.

**All cellular/mobile phones, pagers or other electronic equipment will NOT be allowed in the testing area.**

The questions on three tests are multiple choice. One test is a multitasking simulation.

**The test will take approximately two hours. No study aids are allowed on the test.**

### **Information Guide Feedback**

At the end of this Guide you have been provided with an Information Guide Feedback page. If a procedure or policy has changed, making any part of this Guide incorrect, your feedback would be appreciated so that corrections can be made.

## SO/PD II STUDY MATERIALS STEP-BY-STEP INSTRUCTIONS

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To help you prepare for this test, Edison Electric Institute, the test developer, has prepared an informational brochure and detailed practice tests. We recommend that you read through all practice tests and the brochure. The materials are online, and are accessible from any computer with internet access. From the websites you may read or print the materials.

**\*NOTE:** *Pop-up blockers may not allow the website to run correctly. If you use Pop-up blockers, it is recommended that they be turned off prior to accessing the site.*

1. From any computer with internet access, type <http://www.eei.org/practicetests> in the address bar to access the practice tests, **or** <http://www.eei.org/testingbrochures> to access the test brochure. Type the above address(es) exactly as written.
2. Both sites require the same username and password, assigned to Southern California Edison. To log in to the sites, enter the following information (case sensitive).  
Name: paper  
Password: pen

### Example:

The screenshot shows a Microsoft Internet Explorer browser window. The title bar reads "Testing Brochures Login Page - Microsoft Internet Explorer". The menu bar includes "File", "Edit", "View", "Favorites", "Tools", and "Help". The toolbar contains icons for Back, Forward, Stop, Refresh, Home, Search, Favorites, and other utilities. The address bar displays "http://www2.eei.org/testingbrochures/" with a red arrow pointing to it and a callout box labeled "Step 1: Enter URL here". The main content area features the Edison Electric Institute logo and the heading "Testing Brochures". Below this is a welcome message: "Welcome to the EEI online testing brochures. To login, enter the name and password provided to you. If you are unable to login, [read how to enable your browser to accept cookies.](#)" There are two text input fields: "Name" with the text "paper" and "Password" with the text "pen". A red arrow points from a callout box labeled "Step 2: enter name and password" to the "Name" field. A "Login" button is positioned to the right of the password field.

- 3. Click on “System Operator/Power Dispatching II” (found on the left hand side of the webpage). From there you will be able to access the specific practice test modules or test brochure. You may print the documents if you wish.

**Example:**

The screenshot shows the Edison Electric Institute (EEI) website. At the top, there is a navigation bar with 'File', 'Edit', 'View', 'Favorites', 'Tools', and 'Help'. Below this is the EEI logo and the text 'Edison Electric Institute' with the tagline 'Power by Association'. The main heading is 'Employment Testing'. The page is divided into two columns. The left column is titled 'Brochures' and lists several categories with links: INTRODUCTION (Industry Testing Implementation Program), CADI (Career Assessment), CAST (Construction and Skilled Trades), CSR (Customer Service Representative), MASS (Power Plant Maintenance), MRAB (Meter Reader Aptitude Battery), POSS (Plant Operator), SASS (Support and Administrative (Computer)), SASS (Support and Administrative (Paper)), SO/PD II (System Operator/Power Dispatching II), and TECH (Technician Occupations). The right column is titled 'Industry Testing Implementation Program (ITIP)' and contains text about EEI cooperative test validation studies, a list of two points (intensive training and development of a model testing policy), and a paragraph about quality assurance. Below this is a 'Copyright Statement' section. A red circle with the text 'Click here' and an arrow points to the 'SO/PD II System Operator/Power Dispatching II' link in the left column.

### **Troubleshooting Guide to Frequently Experienced Problems**

- Pop-up blockers may interfere with your ability to access the study materials and practice tests. If you have pop-up blocker software installed, you may need to temporarily disable it. Contact your Internet Service Provider (America Online – AOL, Earthlink, MSN, Verizon Online, etc).
- Anti-virus software (Norton Antivirus, Symantec, etc) may interfere with your ability to access the materials. If you are experiencing problems, you may want to consider temporarily adjusting the settings on your anti-virus software.
- If you experience an error message, such as “Internal Server Error,” simply close your browser window, wait a few minutes, and try again.
- If you are still having problems, please call EEI at the help number listed on the website.

### Info Guide Feedback

Please use this page to notify us of any changes in policies, procedures, or materials affecting this guide. Once completed, return to:

Southern California Edison  
Human Resources – Talent Planning & Programs  
G.O. 5 1<sup>st</sup> Floor  
1515 Walnut Grove Ave.  
Rosemead, CA 91770

**Test Name: 5209 EEI SO/PD II (System Operator/Power Dispatching) Test Battery**

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